CAUSING OTHERS **TO WANT** YOUR LEADERSHIP ...for Administrators 2nd edition

Robert L. DeBruyn

AUTHOR OF THE MASTER TEACHER

TABLE OF CONTENTS

INTRODUCTION.	vii

Part One YOU AND PEOPLE

CHAPTER 1. WHAT LEADERSHIP IS	1
CHAPTER 2. UNDERSTANDING HUMAN BEHAVIOR	13
The Primary Needs	15
The Secondary Needs	16
CHAPTER 3. WHAT MOTIVATES PEOPLE TO FOLLOW	
LEADERSHIP	31
Personal Gain	31
Prestige	33
Pleasure	34
Imitation	35
Security	37
Convenience	39
Desire to Avoid Fear	40
New Experiences	42
Love	

Part Two YOU AND LEADERSHIP

CHAPTER 4. THE LEADERSHIP FOUNDATION	51
The Law of Origin	54
The Law of Total Responsibility	
The Law of Top-Down Leadership	
The Law of Ever-Present Leadership	
1	

SELF-LEADERSHIP	69
The Law of Leadership Survival	
The Law of Whole Truth	
The Fallacy of Standardized Procedure	74
The Law of the Leader's Measurement of Achievement	
The Law of Planning	
The Myth of the Perfect Plan	

The Law of Leadership Adjustment	83
The Law of Blame	85
The Law of Credit	87
CHAPTER 6. THE LAWS OF PEOPLE LEADERSHIP	89
The Law of Real Value	89
The Law of Third-Personality Emergence	91
The Law of Positive Reinforcement	
The Law of Loyalty	95
The Law of Pride	97
The Law of Trust	100
The Law of Effectiveness	102
The Law of Dominance	104
The Law of Filtered Information	106
The Law of Right/Wrong Conflict	108
The Law of Group Communication	109
The Law of Real Truth and Time	111
CHAPTER 7. A LOOK AT PROBLEMSAND SOLUTIONS.	115
A Leadership Projection	
Case Study	118
Problem Analysis Guide	119

Part Three YOU AND A PROACTIVE LEADERSHIP PLAN

CHAPTER 8. PROACTIVE LEADERSHIP	123
The Law of Proactive Leadership	123
Passion	
Positioning	
Planning	
Preparing	
Promoting	
Practicing	
Protecting	
Providing	
CHAPTER 9. YOUR LEADERSHIP COMPASS	137
The Five C's of Leadership	142
Competency	
Cooperation	
Control	144

Communication	
Caring	
5	
CHAPTER 10. THE LEADERSHIP ACTION PLAN	

THE LAW OF BLAME

Rationale: If you try to pass the blame to those being led—even if it is fully deserved—they may not accept any of it. On the other hand, if you try to take all the blame, those being led aren't likely to let you shoulder all the responsibility—even if it's your fault.

To help remember both the Law of Blame and the one that follows, the Law of Credit, we might remember the words of Bear Bryant, the "immortal" football coach at the University of Alabama. He said:

> I'm just a plow hand from Arkansas, but I have learned how to hold a team together. How to lift some men up, how to calm down others, until finally they've got one heartbeat together, a team. There's just three things I'd ever say: If anything goes bad, I did it. If anything goes semi-good, then we did it. If anything goes real good, then you did it. That's all it takes to get people to win football games for you.

This is a practical application of the Law of Blame as well as the Law of Credit. And it applies to our work with everyone we lead.

A KEY TO ACCOUNTABILITY

Without question, we can't get enough advice or have enough information regarding how to pinpoint problems and the people who caused them—much less confront and correct those we lead. And our leading is facilitated when we can get those we lead to accept responsibility for what they have or have not achieved. That's why we spend so much time hoping and wishing that those being led will accept and fulfill their responsibilities—and urging and actually teaching them to do so. Yet if we don't understand human behavior, we may find more failure than success when it comes to correcting problems and mistakes and leading the people who make them.

This law can be extremely beneficial in helping us get those we lead to admit mistakes as well as accept and fulfill their responsibilities and be accountable. After all, the immediate response many give when confronted Ihe Laws and Principles of Self-Leadership and Principles of Self-Leadership to a mis a m blas tha stud my

with having made a mistake is, "it wasn't my fault." Without knowledge of and compliance with this law, we may approach our leadership responsibility in a way that turns those being led off to the error at hand and to us. Worse, we may find that every effort to create a positive solution to a problem ends in a negative outcome. This is the lesson taught by the Law of Blame. This law tells us to take some or all of the responsibility for mistakes if we want those being led to accept responsibility as well. Even if a mistake wasn't our fault, this can be the best leadership stance to take.

Therefore, when a student, staff member, or parent misinterprets directions or performs a task incorrectly, the leader should simply refuse to blame—and openly accept all the blame for the failure. Why? More often than not, when we take the blame, the immediate response from the student, teacher, or parent is likely to be: "No, it wasn't all your fault; it was my fault, too."

TRY TAKING THE BLAME

If we want those being led to accept responsibility, we must try accepting total—not partial—blame for everything and anything that goes wrong within the realm of our leadership. We'll be surprised how much easier it is for people to admit that they were responsible when we take this stance. If we examine our own response when someone tried to blame us totally—or absolve us totally—we'll see why and how this law works so consistently.

There's another reason why adhering to this law will almost always help a leader. The need for autonomy is within us all. We all have a need to control our own lives. Only the degree of this need varies within us.

Therefore, when someone tries to take total blame, we often can't let him or her. To do so would infringe upon the need we all have to control our own lives.

Without accepting this law, you may automatically—and rightfully in some instances—take action which compounds the problem. For instance, a teacher may rightfully blame students for not listening or not following directions. Remember, however, one of the hardest things for people to say is "I was wrong" or "It was my fault." And it often takes a special approach and unique action to get them to do so.

Remembering the Law of Blame will serve you well when you want to correct problems. It will help you when you want to get people to accept responsibility. It will help when you want to motivate those being led to positive and immediate action. Know, too, that when a leader tries to pass along or give the responsibility for failure to someone else, that leader gives up a measure of leadership control. In the process, those being led will not follow or have respect for the leader who takes such a stance. In addition, those being led may absolve themselves of all responsibility in the process—even for their own blatant mistakes. It's almost impossible to get those being led to want your leadership if you habitually place blame.

THE LAW OF CREDIT

Rationale: If a leader does something extremely well or experiences a big success and tries to take all the credit, those being led may deny him or her any credit. If the leader tries to give those being led all the credit—even when deserved—they will not take it and will insist that the leader take a degree of the accolades.

A leader must handle success, achievement, and credit with extreme care. In truth, if you try to take all the credit—even when you've earned it—those being led may allow you to take bows, but they'll do so reluctantly. And they are very likely to do so with big reservations or outright disclaimers.

On the other hand, if you don't take any credit for an obvious success, those being led may actually force credit upon you. They may even give you all the credit. In the process, they may automatically diminish the contributions of others, including their own.

Indeed, the human condition is often a predictable contradiction in thinking, emotion, and action. That's why a leader must understand human behavior and the responses that can be expected from those being led. Remember this law relative to your next achievement or success. It can serve you well.

COACHES GIVE US A GOOD EXAMPLE

The Law of Credit is obvious in athletic situations. If, for instance, our coaches blamed the players rather than themselves after a loss—or tried to take all the credit for a win—we know what would eventually happen. They probably wouldn't have their jobs very long.

That's why, when the team wins, the highly-successful coach usually insists to reporters that "it's because of the character, commitment, hard work, selflessness, and dedication of the athletes." Then all are allowed to arrive at the correct conclusion regarding the contribution of the coach when it comes to any success or failure: Everyone involved was responsible to some degree. If, on the other hand, the coach took the credit for "making a team out of nothing" or "developing a superior game plan," we all know how people would respond, including the players.

Remember, if we put ourselves first and foremost when it comes to taking credit, we are making a mistake. We are not acting intelligently. When our need for achievement, recognition, and praise from others becomes a priority and we act out of it, our needs and our achievements are likely to be denied. Human behavior tells us why. And that's why the Law of Credit gives us the actions which are most likely to manage achievement and recognition appropriately. We would be wise to adhere to this law.

THE LAW: APPLIED

- 1. What individual needs are met by adhering to this law?
- 2. When a leader takes all the credit, what reactions have you witnessed?
- 3. Did the response have long-term results? Discuss.
- 4. Discuss the expectations you hold for the behavior of leaders when success has been experienced.

CAUSING OTHERS OTHERS TO WANT YOUR LEADERSHIP ...for Administrators

STUDY GUIDE

A professional growth opportunity providing individual or group reflection and analysis



AUTHOR OF THE MASTER TEACHER

Copyright 2012 by THE MASTER TEACHER®

All rights reserved. No part of this book may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording, or by any information storage and retrieval system, without written permission from the publisher.

THE MASTER TEACHER® Publisher Leadership Lane • PO Box 1207 Manhattan, Kansas 66505-1207 www.masterteacher.com

ISBN: 978-1-58992-474-1

Printed in the United States of America

TABLE OF CONTENTS

Introduction

How to Use This Study Guidev
Getting Started

Part I You and People

Chapter 1 What Leadership Is
Chapter 2 Understanding Human Behavior
Objected 2

Chapter 3		
What Motivates People to Follow Leadership	99)

Part II You and Leadership

Chapter 4	-
The Leadership Foundation	
Charter 5	
Chapter 5	
The Laws and Principles of Self-Leadership	
Chapter 6	
The Laws of People Leadership	
Chapter 7	
A Look at Problems and Solutions	

Part III

You and a Proactive Leadership Plan

Chapter 8	X
Proactive Leadership	
My Proactive Leadership Plan	



1. The chart below will become very important to your leadership over the years to come. First you must remember that you do not lead groups of people, you lead individuals in groups. Every individual is motivated by both primary and secondary needs all of the time. You, too, are motivated by these needs. If your needs are in conflict with those of the individuals you are trying to lead, conflict with those being led is inevitable. Second, as the leader, you are the one who will have to adjust so that the person(s) you are leading will want to follow your leadership.

Use the chart below to first do a self-assessment. Then assess a person with whom you are having difficulty. Analyze how your profiles are causing conflict. For instance, under the primary needs, if you approach this person right before lunch, your conflict could be made worse because you both may have the need for food. Or, if your profiles show that you both have a strong secondary need for power, you may inevitably be engaged in a power struggle without recognizing it. (You can also use this chart to analyze your relationship with someone with whom you work well.)

Understand Yourself First



Primary Needs

	1. Rarely	2. Sometimes	3. Often	4. Always
	affects my	affects my	affects my	affects my
	attitude or	attitude or	attitude or	attitude or
	actions	actions	actions	actions
Hunger				
Thirst				
Sex				
Air				
Rest				
Escape Pain				
Eliminate Waste				

Secondary Needs

Secondary Need	1. I have a	2. I have a	3. I have an	4. I have a
	low level of	moderate	above average	very high
	motivation to	level of	level of	level of
	meet this need	motivation to	motivation	motivation
		to meet this	to meet this	to meet this
		need	need	need
Gregariousness				
Aggression				
Affiliation				
Inquisitiveness				
Achievement				
Power				
Status				
Autonomy				

Understand a Teacher/Colleague/Parent You Are Trying to Lead



Primary Needs

	1. Rarely	2. Sometimes	3. Often	4. Always
	affects this	affects this	affects this	affects this
	person's	person's	person's	person's
	attitude or	attitude or	attitude or	attitude or
	actions	actions	actions	actions
Hunger				
Thirst				
Sex				
Air				
Rest				
Escape Pain				
Eliminate Waste				

Secondary Needs

	1. Person	2. Person	3. Person has	4. Person
	exhibits a	exhibits a	an above	has a very
	low level of	moderate level	average level	high level
	motivation	of motivation	of motivation	of motivation
	to meet this	to meet this	to meet this	to meet this
	need	need	need	need
Gregariousness				
Aggression				
Affiliation				
Inquisitiveness				
Achievement				
Power				
Status				
Autonomy				

2. Pair/Share your profiles with a colleague. Write your insights below. 2a. How will your ability to cause others to want your leadership be enhanced by the study of the primary and secondary needs? 2b. Discuss the statement: "You don't have to be a 822 psychiatrist to be a leader, but you do have to be a behaviorist." **Your Take-Away** Through your study of the concepts in this chapter, you should now: 1. Have a solid grasp of how a knowledge of and ability to meet the primary and secondary needs will impact the effectiveness of your leadership. 2. Understand why you may be in conflict with someone you are trying to lead, and how to become more successful with that person by helping to fill, not fight, his or her primary and secondary needs.